

GENESIS ROOF REVIVE

The Commercial Property Promise

A plain-English 6-year roof rejuvination warranty for managed properties.



PLAIN ENGLISH - NO FINE-PRINT TRAPS

LABOR INCLUDED - DOCUMENTED COMMERCIAL ROOF AREAS

Issued by Genesis Roof Revive - Boise, Idaho

Product applied: Fresh Roof bio-oil shingle rejuvenator

Commercial v1.0 - Published April 2026

genesisroofrevive.com

The commercial-property version of the Genesis Roof Revive 6-year roof rejuvenation warranty.

Plain English. No fine-print traps. Labor included. Written for managed properties, boards, owners, and asset managers.

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Published at: genesisroofrevive.com

The Whole Warranty in 60 Seconds

1. The Fresh Roof treatment is backed for 6 full years. We promise your treated asphalt shingles will measurably pass the Standardized Shingle Flexibility Test for a full 6 years from the Warranty Start Date printed on the signed Commercial Pre-Treatment Inspection Report.
2. If the treated shingles fail the test, we fix it - labor included. A Certified Genesis Roof Revive Applicator re-treats the affected area at our cost. You do not pay for product, labor, standard access equipment required for the covered re-treatment, travel, inspection, or administrative fees.
3. If re-treatment still does not work, we refund you on a published schedule. No negotiation. No surprises. The proration table is printed in this document and the exact monthly schedule is tied to the Commercial Pre-Treatment Inspection Report.
4. You have 60 days from the day an authorized property representative first discovers a potential issue to file a claim.
5. The warranty transfers automatically with the treated property or treated ownership interest for the unexpired portion of the original term, provided the treated roof areas remain the same and were documented at the time of treatment.
6. If we miss our own claim deadlines, you automatically get the prorated refund described in this warranty, unless the delay is caused by weather, an act of God, property access restrictions, missing authorization, or something caused by the property owner, manager, tenant, vendor, or third party.

1. Who This Warranty Covers

This warranty is between Genesis Roof Revive, referred to here as "Genesis," "we," "us," or "our," and the commercial property owner, ownership entity, authorized property manager, board, or authorized representative for the property address listed on the signed Commercial Pre-Treatment Inspection Report, referred to as "you," the "Property Owner," or the "Authorized Representative."

It also covers:

- Any subsequent owner of the same treated property for the unexpired portion of the original term.
- Multi-family, multi-unit, HOA, condo, townhome, senior living, church, school, retail, office, or campus-style properties where the treated roof areas are fully documented in the Commercial Pre-Treatment Inspection Report.
- Only the roof areas treated by Genesis Roof Revive or a Certified Genesis Roof Revive Applicator.

This warranty does not apply to roof areas that were not treated, buildings excluded from the scope, or roofs that did not pass the Commercial Pre-Treatment Inspection.

2. Your Warranty Term - A Flat 6 Years

Every qualifying Genesis Roof Revive commercial treatment carries a flat 6-year warranty from the Warranty Start Date. No sliding scales. No age-based tiers. No small print that trims years off at the back end.

We keep it simple because the eligibility work happens up front: each treated roof area either passes our Commercial Pre-Treatment Inspection, including the at least 60% granule coverage rule verified by the AI Granulation % Count where used, or we do not treat that roof area and you do not pay for rejuvenation on that area.

Once a roof area passes and is treated, that documented treated area receives the full 6-year term.

Your Warranty Start Date is printed on your Commercial Pre-Treatment Inspection Report.

3. What We Promise - The Objective Standard

We promise that, when applied by a Certified Genesis Roof Revive Applicator to a roof area that passes our Commercial Pre-Treatment Inspection, the Fresh Roof treatment will keep the treated asphalt shingles measurably flexible for the full 6-year term, as defined by the Standardized Shingle Flexibility Test.

A shingle passes the test when a sample taken from the treated area bends to the published industry benchmark without cracking. That is a measurable, reproducible, third-party-referable standard.

Our confidence in this promise is grounded in independent PRI lab testing confirming the Fresh Roof product's ability to restore and preserve asphalt-shingle flexibility. Genesis publishes PRI test documentation on its website for review.

We are not relying on vague language like "performs as represented" or "overall appearance." If your treated shingles pass the Flexibility Test, the warranty is doing its job. If they fail the test during your warranty term, we owe you a remedy.

4. What We Will Do If the Test Fails - Labor Is Included

If, during your warranty term, a Certified Genesis Roof Revive Applicator performs the Standardized Shingle Flexibility Test on a treated roof area and the sample fails, we will, at our cost:

1. Re-treat the failed area with fresh Fresh Roof bio-oil product, and
2. Cover all labor and materials required to re-apply the treatment, provided the work is performed by Genesis Roof Revive or a Certified Genesis Roof Revive Applicator.

You will not be billed for product, labor, standard access equipment required for the covered re-treatment, travel, inspection, or administrative fees in connection with a covered re-treatment.

5. If Re-Treatment Does Not Work - The Published Proration Schedule

If we re-treat your roof under Section 4 and the shingles fail the Standardized Shingle Flexibility Test a second time within 180 days of the re-treatment, you are entitled to a prorated refund of the original treatment price paid for the affected treated area, on the schedule below.

Proration is calculated in equal monthly decrements over the full term of your warranty. Your exact monthly schedule should be printed on or attached to your Commercial Pre-Treatment Inspection Report. The refund amount is based on the number of months elapsed between your Warranty Start Date and the confirmed second failure.

Year of Warranty	Refund of Original Treatment Price
Year 1, months 1-12	100%
Year 2, months 13-24	83%

Year 3, months 25-36	67%
Year 4, months 37-48	50%
Year 5, months 49-60	33%
Year 6, months 61-72	17%

How the refund is calculated: Year 1 is always 100%. After Year 1, the refund decreases in equal monthly increments of approximately 1.39% per month, reaching zero at the end of month 72.

For multi-building properties, refunds apply only to the affected treated roof area unless the inspection and claim record confirms a broader covered failure.

6. The Commercial Pre-Treatment Inspection - Eligibility Is Locked In Before Payment

Before we accept payment or apply product, a Certified Genesis Roof Revive Applicator performs and provides a signed Commercial Pre-Treatment Inspection Report that includes, at minimum:

- Dated roof photographs for each treated building or treated roof area.
- Representative close-ups of asphalt shingles.
- A measured granule coverage reading verified by AI Granulation % Count where used. The eligibility baseline is at least 60% remaining granule coverage.
- A count of missing, cracked, or damaged shingles for each treated roof area.
- Confirmation of roof age where available.
- Any required repairs identified before the rejuvenation price is finalized.
- The roof areas included in the treatment scope and any roof areas excluded from the treatment scope.
- Signatures or written authorization from Genesis and the Property Owner, Authorized Representative, board, manager, or approved decision-maker.
- A copy emailed to the designated property contact and stored with Genesis records.

Once this report is signed, eligibility for the documented treated areas is locked in. Genesis cannot later deny a covered claim by saying a documented treated roof area was never eligible.

7. How To File A Claim - And The 60-Day Discovery Window

You have 60 calendar days from the date an authorized property representative first discovers a potential issue to notify us.

To file a claim:

1. Send written notice by email to claims@genesisroofrevive.com with the property address, the affected building or roof area, and a short description of what you are seeing.
2. Photos are appreciated and may help us triage the issue, but they are not required to open the claim.
3. Genesis responds according to the service deadlines in Section 9.
4. A Certified Genesis Roof Revive Applicator schedules a diagnostic visit and performs the Standardized Shingle Flexibility Test on the treated roof area.
5. If the Flexibility Test fails, Genesis schedules covered re-treatment.
6. If re-treatment also fails the Flexibility Test within 180 days, Genesis issues the applicable prorated refund.

8. Automatic Transferability - Zero Paperwork

This warranty transfers automatically to the next owner of the same treated property for the unexpired portion of the original term.

You do not need to:

- File a transfer form.
- Pay a transfer fee.
- Call Genesis to activate the transfer.

For commercial properties, the cleanest transfer record is the Commercial Pre-Treatment Inspection Report, treatment invoice, this warranty, and any transfer certificate requested for closing, asset management, or board records.

If the new owner wants a clean transfer certificate, they can request one for free at claims@genesisroofrevive.com and Genesis will issue it within 7 business days.

9. Service Level Agreements - And What Happens If We Miss Them

Genesis publishes its own claim deadlines and holds itself accountable to them.

Action	Deadline
Acknowledge your written claim notice	3 business days
Schedule the on-site diagnostic inspection	14 calendar days from acknowledgment
Complete the Standardized Shingle Flexibility Test and deliver a written result	21 calendar days from inspection
Schedule covered re-treatment if the test fails	30 calendar days from test result, weather and site access permitting
Issue prorated refund if the second test fails	30 calendar days from confirmed second failure

The corporate-accountability clause: If Genesis Roof Revive or our Certified Applicator misses any one of the deadlines above during your claim, and the delay is not caused by you, weather, site access limitations, missing authorization, a documented act of God, tenant or third-party interference, or conditions outside Genesis control, you are automatically entitled to the prorated refund in Section 5 without further inspection, argument, or paperwork.

10. What This Warranty Does Not Cover

We are deliberately honest about this list, because a rejuvenator has real limits.

This warranty does not cover:

- Hail, wind, ice, fallen limbs, lightning, fire, earthquakes, or other acts of nature.
- Active leaks, flashing failures, structural issues, decking issues, ventilation issues, drainage issues, or building-envelope defects.
- Manufacturer defects in the shingles themselves.
- Damage caused by third parties, including HVAC vendors, solar contractors, satellite installers, maintenance personnel, other roofers, tenants, residents, or unauthorized roof traffic.
- Damage from foot traffic, animals, chemical exposure, pressure washing, rooftop equipment work, tenant activity, or unauthorized access.
- Granule loss on its own, as distinct from loss of flexibility.
- Any roof area that did not pass the Commercial Pre-Treatment Inspection.
- Any roof area where product was applied by someone other than Genesis Roof Revive or a Certified Genesis Roof Revive Applicator.

- Cosmetic concerns, including appearance, color variation, streaking, sheen, staining, or other visual concerns that do not affect shingle flexibility.
- Business interruption, lost rent, lost revenue, tenant claims, relocation costs, interior damage, temporary housing, consequential damages, or incidental damages.
- Roof areas outside the documented treatment scope.

This warranty's total remedies are limited to the re-treatment and prorated refund described in this document.

11. Your Legal Rights Are Preserved

This warranty gives you specific rights. Depending on where the treated property is located, state law may give you additional rights. Nothing in this warranty takes away rights that cannot legally be waived.

Governing law and dispute resolution:

- This warranty is governed by the laws of the State of Idaho, without regard to conflict-of-laws rules, except where the law of the state where the treated property is located gives the Property Owner a stronger non-waivable right.
- Mediation first. Before either side files suit, both parties agree to attempt good-faith mediation through a mutually chosen mediator. Genesis pays the mediator's fee for the first half-day.
- If mediation does not resolve the dispute, either party may pursue its remedies in a court of competent jurisdiction in the state of Idaho, unless applicable law requires another venue.
- Nothing here prevents a property owner from filing a complaint with a state attorney general, the Better Business Bureau, or any applicable consumer-protection or business-regulation agency.

12. How to Reach Us

Genesis Roof Revive - Boise, Idaho

Claims and warranty service: claims@genesisroofrevive.com

General contact: admin@genesisroofidaho.com

Warranty published at: genesisroofrevive.com

Keep this document with your Commercial Pre-Treatment Inspection Report, treatment invoice, and property maintenance records. If you lose a copy, email Genesis and we will send a replacement copy

within 3 business days at no cost.

A Final Note from Genesis Roof Revive

We wrote this warranty to be short, honest, measurable, and useful for commercial decision-makers. The warranty is tied to the Fresh Roof bio-oil treatment itself and the measurable flexibility of the treated asphalt shingles.

If you ever feel this document is not being honored the way it is written, email admin@genesisroofidaho.com directly.

This document is the commercial warranty issued by Genesis Roof Revive for Fresh Roof treatments performed by Genesis Roof Revive or Certified Genesis Roof Revive Applicators.